

February 2009

Still Haven't Implemented Online Registrations?

The Internet Registration Module in SportsMan SQL is one of its best features, allowing your patrons to register for activities with ease and security, right from their own computer. Online credit card processing makes the transaction happen instantly, minimizing the interaction required by your staff.

The upcoming release of SportsMan SQL, number 250 (go to Help > About Application to check your current version), will further take advantage of credit card processing to allow the automatic processing of credit card payments from within the SportsMan SQL interface.

This long awaited functionality gives the ability to connect a magnetic card reader to the workstation to swipe credit cards. This data is then sent to your credit card gateway for processing. Workstations without magnetic readers can also process credit cards by simply entering in the information using the keyboard. This is very useful for back office computers processing mail in registrations.

At this time not all the supported gateways for internet registrations are certified for in-house processing. We currently support Authorize. Net and Skipjack and will be adding the in-house functionality to others in the near future.

We know many of our customers have been waiting for this new functionality and we will initially offer it to existing customers free of charge. At some point, we expect to charge for this feature as the cost of support on our side is expected to go up. However we have not decided the cost until we have some experience with support of this service. If you are interested in this feature, contact Peak Software Technical support.

Help

Need help? SportsMan SQL now has integrated documentation. Go to *Help > SportsMan SQL Help* to access it.

The help file is broken up into three sections; Setup and Configuration, Overviews, and Screen Help. Setup and Configuration will cover the initial process of configuring SportsMan SQL. Overviews will give descriptions of common procedures and tasks. Screen Help will give in-depth descriptions of screens found in SportsMan SQL and their options and fields. Screen Help is context sensitive and can be accessed for any given screen by pressing F1.

Come See Us

Come see us at booth 633 at the Texas Recreation & Park Society Annual Institute and Trade Show in Austin, February 25-27, and at booth 1117 at the California and Pacific Southwest Recreation & Park Training Conference in Santa Clara, March 4-5.

Improved Security

Release number 250 of SportsMan SQL will include a more robust encryption level for sensitive data as well as a new password format. Although the functionality will be transparent to users, the internal workings are significantly different.

While SportsMan SQL currently uses a standard level of encryption and other security measures, it was apparent that these measures needed to be improved to meet high standards for recording and handling sensitive personal information.

Modern standards require a very high level of security and it is our desire for SportsMan SQL to meet these demands. While we know this isn't as exciting as some new features, we want you to know how serious we are about keeping your data safe with an application that is up to date and secure.

Due to the internal complexity of this update, our tech support group is releasing it to beta sites prior to its general release. We expect this release to be posted to all users by the end of February.



Phone: (801) 572-3570 Email: sales@peakinfo.com Web: www.peakinfo.com